



July 13, 2016

Dear Chris,

I wanted to send you a letter to thank you for keeping mosquitos out of my yard and for answering all of my bug related questions over the years.

You stand out from other exterminators in the way you approach your work. You have never come to my house and just sprayed chemical. You've always assessed the property first, then administered your treatment. With both kids and dogs running through the house and the yard, it has always been reassuring to know that not only do I have to declare areas off limits after one of your visits, but that your treatments are specifically designed to target the root of the problem.

The extra tips you have given me on your visits have helped reduce our mosquito population, even before you come by with that first treatment in the spring.

In addition to making it possible for us to enjoy our yard all summer long, you have also answered many questions and identified many bugs for me over the years. Thank you! Your encyclopedic knowledge of all things bug is truly impressive and has been helpful, especially since my kids love to "collect" bugs. Thanks to you, I know that "pretty red ant" is definitely not one they should mess with!

Thanks again for all that you do. You are an easy referral to make whenever anyone asks me if I know a "good bug man." You're the best!

Best Regards,

Elaine Reed

